

Public Sector Project Management Forum – May 1, 2025

Durham Region - Host

- **Jamie Hagg**
Past President, MISA Ontario



Municipal Information Systems Association, Ontario

Advancing Municipal Digital Transformation



Agenda

1. Who is MISA Ontario?
2. Municipal Excellence Awards
 - What are they?
 - Nomination and selection process
 - Examples of Past Winners
 - Why you should nominate your Municipality

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- MISA Ontario is a non-profit organization founded over 50 years ago
- Fostering an engaged and active community of municipal professionals at all levels, to share knowledge and promote municipal IT practices
- Providing technology focused online resources and events targeted to municipalities of all sizes
- Represent 1,400+ dedicated professionals working towards more effective government
- Governance Board comprised of Municipal IT Professionals and 3 full-time staff

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Two Annual Conferences:

- Annual general conference in June
 - 600+ participants
 - Geared to all levels in IT (front line tech & leadership), Business staff from Municipalities as well as GIS, Police and Utilities
 - 3 days of learning, sharing and collaborating with your peers
 - 30 conference sessions where municipal delegates share their best practices & digital journey
- Windsor June 1-4, 2025

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Information Security (InfoSec) Conference

- Annual security conference in October
 - Target audience is Municipal IT Security professionals
 - Includes front line workers up to Chief Security Officer
 - 2.5 days of learning
 - 20 breakout sessions where municipal delegates share their cybersecurity best practices
- Focus is on sharing and collaborating with your peers
- Hamilton Oct 27 – 29, 2025

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Municipal Excellence Awards

- What are they
- Nomination Process
- Past Winners
- Why you should nominate your team

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Municipal Excellence Awards – What are they?

- Recognize organizations and their teams for excellence in the implementation, delivery and use of technology
- Typically projects that are initiated by the business and are undertaken to make service improvements and/or improve efficiencies
- IT specific projects are also welcome

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Nomination Process

- Call for nominations goes out in April to MISA Ontario members
- Complete a submission form with information that includes:
 - What challenge or business need does your solution address
 - How does the project align with your Municipality's strategic objectives
 - Improvements to service delivery
 - Data or metrics
 - Cost savings or cost avoidance
 - Level of collaboration
 - Can solution be shared or adapted by other Municipalities
 - High level overview of the technology

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Selection Process

- Awards and Elections Committee
 - All nominations are evaluated independently by Committee members
 - The Committee meets to review and discuss
 - Committee comes to a consensus and select the winners
 - Winners are notified and invited to present at the annual conference and have a chance at being selected for the People's Choice Award

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Municipal Excellence Awards



2024 Winners

- Town of Newmarket – Loop (Parksense+) Parking Pilot
- Regional Municipality of York – Automated System Wide Transit Facility Inspection with AI
- City of Greater Sudbury – Digitizing Field Collection: Integrated Workflows for Service-Based Time Reporting
- Town of Milton – Digital Records Management Solution

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Municipal Excellence Awards



2023 Winners

- Durham Region and Township of Scugog
 - myDurham311 & myScugogConnected CRM solution
- Grey County – Managed Security Services for Ontario Municipalities
- City of Kitchener – Growing Together, Re-envisioning Planning Engagement
- Town of Ajax – Council Decision Dashboard

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Municipal Excellence Awards



2022 Winners

- Township of Scugog - Customer Service Improvements Through Technology
- City of Windsor - Intelligent Road Safety With Rover AI
- Halton Region - Covid-19 Vaccine Appointment Booking Solution
- Regional Municipality Of Durham - Smart Home Device Voice Service
- City of Kitchener - Sidewalk Snow And Ice Enforcement App
- Town of Ajax - Waterfront Parking Management And Permit Program

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Municipal Excellence Awards



2021 Winners

- City of Guelph – Online Tax Certificates
- Grey County Municipal511 – Road Issue Management and Distribution
- City of Kitchener – Mobile Workforce Project

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Municipal Excellence Awards



Why You Should Nominate your Team

- Celebrate and recognize the hard work and dedication of your team
- Opportunity to share your great work with your peers
- Present and share your journey at the MISA Ontario Annual Conference
- Winners - Council and Mayor's office are notified
- Press release is issued and promoted on MISA's social media
- Your submission is permanently added to the awards page of our website

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Municipal Excellence award winner's presentations can be viewed at:

www.misa-asim.ca/page/on_awards

For more information www.misa.on.ca or email:
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