

Welcome to the Public Sector Project Management Forum

WE ARE LEADING THE WAY
Good News Stories

Facilitator: Cheryl Francis-Nurse

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Humber College Institute of Technology and Advanced Learning

Learning Resource Commons Project

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Learning Resource Commons Building

Humber College

Presented by: Scott Valens

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Building and Design Objectives

- The design of the new building shall serve to enhance and support the image of both the campus and the College.
- The design shall acknowledge the special significance of this building as the new public face, gateway and entrance for the North Campus
- The building will support student success, providing support services, independent learning facilities and an animated collaborative environment.

Project Success and Benefits

- First Infrastructure Ontario Project in the College sector
- Tremendous partnership with Project Co (Design Builder)
- Living Lab on campus for two years and a lasting relationship with industry
- Delivered on time and on budget

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City of Mississauga

Project Management News

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Good News Stories

Project Management News at Mississauga

City of Mississauga

Presented by: Sue Petri

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News from our PMSO

- City of Mississauga Community of Practice
 - 2 planned CoP events – June & November
 - Approximately 150 city staff and select guests attend
 - Proposed new Project Management Award
- Refresh of Standardized Templates
- Focus on non-traditional projects
 - providing a simple and visual PM101 guide
- LEAN – continuing our commitment to LEAN
 - 25 Green Belts certified, 15 more planned this year
 - 14 Lean projects open, target 30 to complete this year
- HR Competency profile for Project related jobs

Major Initiatives Underway

- LRT – Mississauga/Brampton
- Stormwater Charge
- IT refresh – Master Plan, Technology Plans
- Forestry – EAB, Mobility
- Active Mississauga online, registration integration
- Incident Tracking for Emergency Response in partnership with Peel

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Project Manager – IT Stormwater

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[City of Mississauga](#) | Corporate Services Department,
Information Technology, Enterprise Business Solutions

Region of Durham

Here We Grow Again

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Here We Grow Again

The Region of Durham

Corporate Services – Information Technology

Presented by: Michelle White, PMP

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Current Coordinates Status

- Project management is ingrained within I.T.
- Continue to grow education of staff
- Partnering with the business units is becoming increasingly successful
- Business units have directly benefited from using project management best practices

Steering Towards / Future Directions

- Upgrading PPM tool
- Aligning projects to strategic direction
- Making the process more agile for quicker business delivery
- Taking an enterprise perspective in leveraging synergies across the portfolio

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City of Hamilton

What's Happening?
City of Hamilton IT

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What's Happening ?

City of Hamilton IT

Presented by: **Peter Ryder**

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Hamilton ?



Glanbrook



Stoney Creek



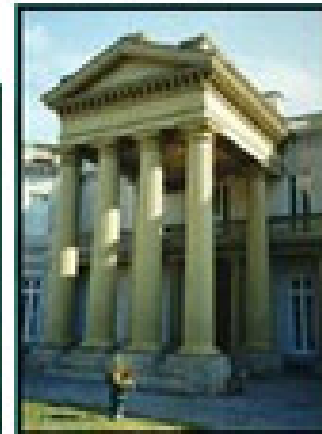
Dundas



Ancaster



Flamborough



Hamilton

Current Coordinates Status

- IT PM Tools (Eclipse)
- Templates (in Word/ Excel)
- Practice (basic/ enhanced PM)
- Status Reporting (bi weekly)
- IT PM Web Site (incl. BA, QC)

Steering Towards / Future Directions

- IT PM QA Tool/ integration ?
- Release Management Integration ?
- Time recording – increase compliancy
- Project status dashboard – leverage value
- IT PM Web Site – continuous improvement
- ITSM (incident, request, problem & knowledge management)

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City of Toronto

IT Governance & Project Gating Process

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IT Governance & Project Gating Process
City of Toronto. Information & Technology Division
Presented by: Noelly Tamez

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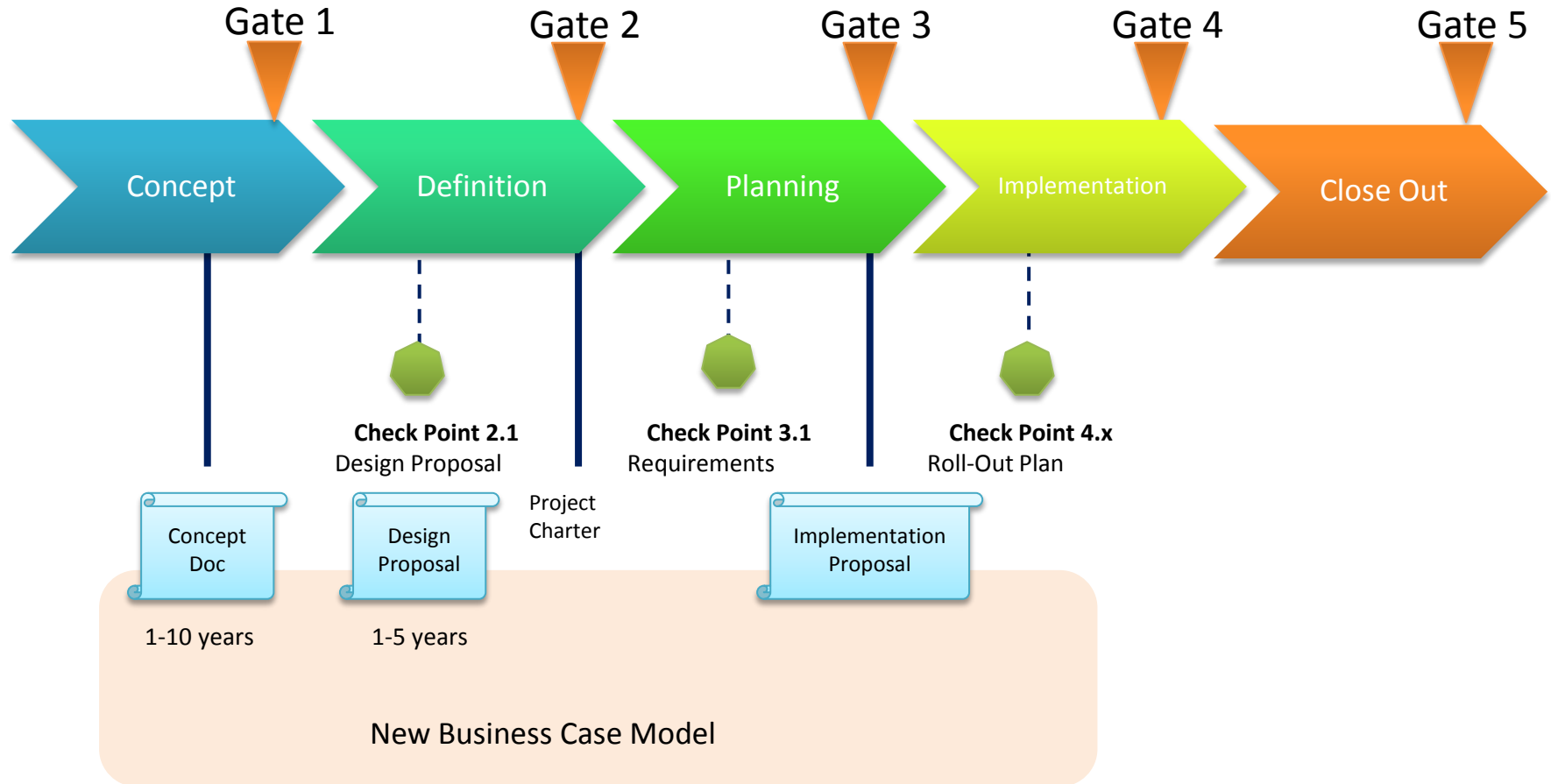


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Current Coordinates Status

- A year ago a revised IT Governance was adopted by Senior Management and an IT Portfolio Integrated Plan was developed.
- The IT Governance calls for the development and implementation of a Project Gating process that will ensure that:
 - we “do the right projects” ; and
 - We “do the projects right”

Overview of Gating Process



Steering Towards / Future Directions

- Develop processes for Gate 4 (Implementation) and Gate 5 (Close-out)
- Continue to Gate projects as per our 5 year IT Portfolio Integrated Plan
- Gather metrics and evaluate the efficiency of implementing a gating process and measure the success rate in project delivery.

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City of Brampton

Striving for Success in a Growing City

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Striving for Success in a Growing City

City of Brampton

Presented by: Michelle McCollum

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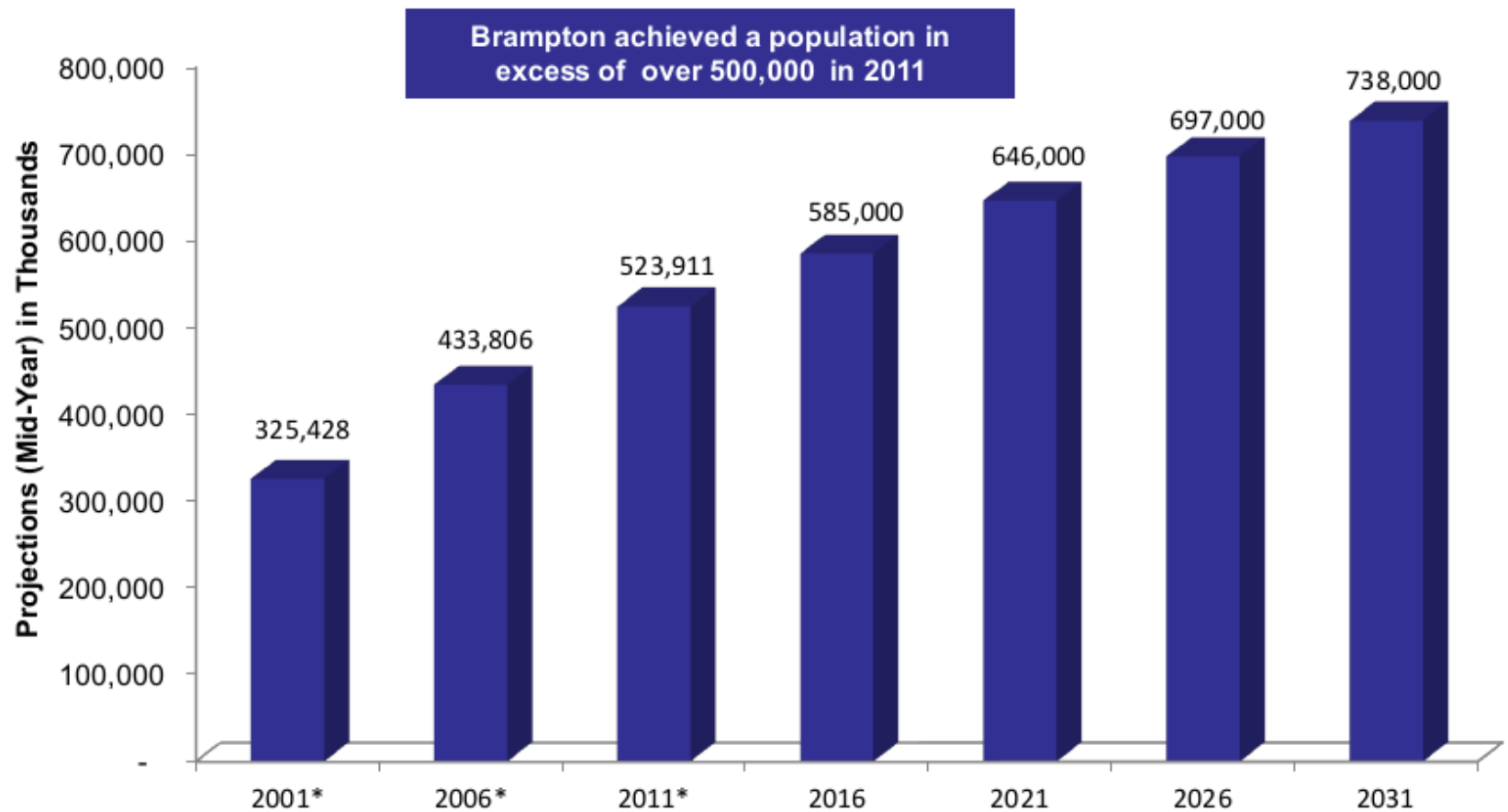


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About Brampton

- 9th Largest City in Canada
- 209 distinct ethnic backgrounds
- 89 languages
- One of the fastest growing transit systems in Canada
- Brampton Civic Hospital one of largest in Canada

Brampton is Growing



Response to Growth: Recreation Facilities

- 35 facilities with recreation and culture focus
- Recreation centres
 - pools, arenas, fitness, gymnasiums
- Theatres
- Libraries
- Outdoor sports facilities

Examples of construction projects in last 10 years.....

Cassie Campbell Community Centre



- 163,000 square feet
- 2 arenas
- Swimming pool
- Leisure pool
- Gymnasium
- Community space



Brampton Soccer Centre



- 153,000 square feet
- 4 turf fields
- Multi-purpose rooms
- Outdoor amenities



Gore Meadows Community Centre and Library



- Phase 1, 74,000 sq ft
 - Library
 - Community Centre
- Phase 2, 70,000 sq ft
 - Aquatics
 - Fitness
 - Outdoor Rink



Rose Theatre



- 870 seat theatre
- Assembly space
- Two level atrium
- High technology venue
- 600 car garage



Project Success Factors

- Importance of having a solid business case
- Assigning appropriate schedule and budget
- Good communication plan
- Ensuring quality through sound procurement processes
- Conduct lessons learned exercises with team

Continuous Improvement

- Business Case approach
- Standardized processes and documentation
- Consistent approach to Project Management across organization
- Improved project communication

We are excited for future growth!

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PMI Southern Ontario Chapter Government Community

Promoting Public Service PM

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Good News Stories

Promoting Public Service PM

PMI SOC Government Community

Presented by: Joe Fernandes & Winnie Liem

About Us

Our Community Vision:

*To Promote Awareness, Knowledge Sharing and
Best Practices in Public Sector Project
Management*

Our Mission

*Highlight Project Management Challenges
& Best Practices in Government*

Our Evolution

PMI's (Global) Government Community of Practice



Global Hot Topics in PM Government:

ProcurementMgt·Agile·PMOs·Leadership
 StakeholderMgt·Complexity·GovtPM101
 Politics·TalentMgt·LessonsLearned
 Security·Innovation·PrivatePublicPartnerships

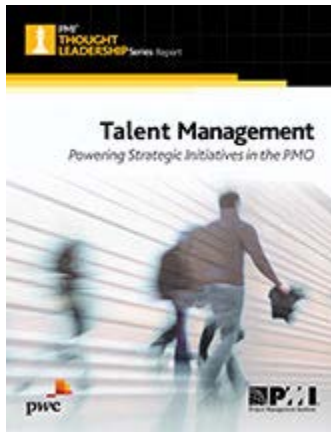
PMI's (Local) SOC Government Community



SOC Government Stakeholders:

Canadian Government·Ontario
 Government·Municipalities·Agencies,
 Boards and Commissions·Broader
 Public Sector, Hospitals, etc.

Alignment with PMI's Thought Leadership



1. Strategic Initiative Management
2. Talent Management
3. PMO
4. Young Generation
5. Portfolio Management
6. Requirements Management
7. Organization Agility
8. Benefits Realization
9. Change Management
10. Complexity
11. Methodologies

Our Past Events

Event	Description
<p data-bbox="376 454 653 496">Mind the Gap</p>  An illustration showing two stylized human figures in dark suits standing on the top of two green stone arches. They are leaning towards each other, holding a green rectangular block that fits into the gap between the two arches. The background is a light blue gradient.	<p data-bbox="852 454 1750 721">February 11th Inaugural Event Cultivating Project Management Talent is linked to an Organization's ability to meet its business objectives. Featured an expert panel of OPS Leaders</p>
<p data-bbox="266 822 765 865">Big Data, Big Possibilities</p>  A complex digital illustration. On the left, a world map is shown in a grid pattern. In the center, a profile of a human head is shown in silhouette, with several interlocking gears inside, symbolizing thought and data processing. The background is a dark dashboard with various data points, charts, and graphs in shades of blue and white.	<p data-bbox="852 822 1740 1206">April 23rd Event Learn how having sound project management practices and project managers in place can minimize the downsides and make the value proposition for your Big Data and Analytics projects. Featuring Expert Speakers from SAS and Deloitte.</p>

Upcoming Event:

“Bringing Innovation to Light”



Date: June 11, 6pm – 9p EDT

Location: 333 Bay St. (KPMG Offices)

Registration to come at:

[http://www.soc.pmi.on.ca/events/event_list.a
sp](http://www.soc.pmi.on.ca/events/event_list.asp)

Featuring dynamic and leading experts who have brought Innovation to light in their current organizations!

- Innovation today involves incubating and catalyzing ideas in order to successfully achieve project wins
- Adopting best practices from private and public sector innovation allows practitioners to focus on developing a strategic vision, mandate and direction for your organization
- Innovation leads to better & more informed internal decision making processes and acceleration of projects and value for public monies

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Visit the website: <https://www.soc.pmi.on.ca/?govcommunity>

Contact Winnie or Joseph for more details

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Joseph Fernandes: joseph.fernandes@soc.pmi.on.ca, Vice Chair

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Humber College Institute of Technology and Advanced Learning

Project Management Postgraduate Program
School of Applied Technology

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Public Sector Project Management Elective

Humber College

Presented by: Cheryl Francis-Nurse &

Elaine Gergolas

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Humber's Project Management Postgraduate Program

What I said then (Fall 2012)...

- In-depth, two semester program led by industry experienced faculty
- Prepares college/university graduates from multi-disciplinary backgrounds for roles in public/private sector organizations
- Curriculum based on PMBOK and international best practices
- Builds leadership skills and explores economics and financial analysis, operations management, procurement management, ethics and professional best practices
- Focus on application techniques – problem based learning, leading edge simulation techniques
- Partnerships with industry/government through Capstone Project and other integrated learning opportunities

We're Listening...

- Goal to be responsive to industry demands and strengthen partnerships by offering *electives* aligned to both government and industry, recognizing unique characteristics of both
- PUBLIC SECTOR PROJECT MANAGEMENT COURSE WAS TO BE A PRIMARY FEATURE
- The PSPMF allowed us to engage public sector stakeholders and obtain real-time feedback
- Response was overwhelmingly positive

Current State...

- Public Sector Project Management Elective 'live' Winter 2014
- Consistent student interest (31 – 48% of students in the program selected Public Sector Project Management as a second semester elective over the past year)
- Interactive lectures (didactic, small /large group discussions, videos, Knowledge Translation & International Project Compliance workshops)
- Varied & applied learning evaluations (briefing note, debate of public sector issues, case study analysis and project development, traditional exam)

Current State...

Course Themes Include:

- **Foundations** - structures of government, elections, jurisdiction /divisions of power, international considerations (UN, G8), etc.
- **Defining the Public Sector** – role of public servants, stakeholders management , contributing to the ‘the public good’, etc.
- **Frameworks** - applying PMBOK, G-PMBOK, PMFs, course text, etc.
- **Regulations** - procurement, freedom of information, etc.
- **Funding / Financing Models** – Public Private Partnerships, Alternate Funding and Procurement (Humber LRC), etc.
- **Current Project Review** – Humber LRC, Ivey Business School Case Studies (Pharmanet in BC, Ontario Regional Police Communication Information Management System, Airport Metro Trains in India, etc.)

Thank you for an engaging experience. I truly enjoyed participating in this course.

Student Participation Reflection

This course has helped me to appreciate how projects are funded, selected, planned and executed in the public sector...

Student Participation Reflection

“Participation has enhanced my level of public sector project management knowledge. Now I know about various project phases, procurement procedures, various stakeholders in the public sector and how to communicate and manage them.”

Student Participation Reflection

Student Feedback...

This particular course on the Public Sector was the one that I was most interested in, and the one I felt most excited about... it was the most dynamic course I had on this program.

Student Participation Reflection

“I got to learn about how government works... and how to document a briefing note for the very first time – which was a great experience.”

Student Feedback Questionnaire

“Overall, the learning experience in this course was...”

Excellent or Above Average – 85%

W2015 Student Feedback Questionnaire

Student Showcase

- Students from our recent Capstone showcase here to today to share results of project audit with government and industry sponsors



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